

Error 10513 from module CheckLastLogin

Issue

After a patron attempts to log in using their barcode, the error message **10513 from module CheckLastLogin** is displayed. The user will not be allowed to log in. This error usually will occur consistently for some barcodes while other barcodes work normally.

Cause

This error is caused by incompatible date formats being recorded in the patron usage database file. The error normally occurs after a patron has used part of their session on a foreign language PC and then logs in to an English Language PC to complete their session. Since the date formats on each PC are different, this causes an error when the CybraryN™ software reads the database file.

Solution

To temporarily resolve the issue, delete the **patron.dba** file from the Patron System Files location while no patrons are logged into CybraryN™ software. This will allow users to log in to the computers again. The issue will reoccur if a user attempts to log into an English PC after using a Foreign Language Machine.

To prevent the issue from occurring, change the date format on the foreign language workstations to match the date format on the English workstations. In the windows control panel select **Regional Options**, then use the **Time** and **Date** tabs to select the same format as the English workstations. After changing the time and date format, delete the **patron.dba** file from the Patron System file location while no users are logged in to the CybraryN™ software.