

CybraryN™ KB Article

105321 from module PickUpMessageLoad

Software

This information applies to:

- CybraryPRiNT™ client module

Issue

Error number **105321 from module PickUpMessageLoad** appears in the CybraryPrint™ client module of the software.

Cause

All of the three following .rtf files are not located in your print database location:
print.rtf, pickup.rtf and money.rtf.

Solution

There are two ways to solve this: you can copy the print.rtf, pickup.rtf and money.rtf files from the local tdmnu folder and paste them in your print database path or create new .rtf files in that location named: print.rtf, pickup.rtf and money.rtf.