

## CybraryN™ KB Article

### Error 10552 from module CheckLastLogin

#### Issue

When attempting to log in to CybraryN™ software, the error message **10552 from module CheckLastLogin** is displayed. The user may not be allowed to log in.

#### Cause

The **patron.dba** file has been corrupted.

#### Solution

1. Start CybraryN™ software and go to **File > Setup**.
2. Select the **Files** tab.
3. Note the **Patron System Files Location** path. You will need to get to this folder once you exit CybraryN™ software.
4. Exit CybraryN™ software.
5. Browse to the **Patron System Files Location** folder.
6. Delete the **patron.dba** file.
7. Start CybraryN™ software and log in. The error should no longer appear.