

## CybraryN™ KB Article

### Error 10552 from module CheckLastLogin using Generic Database

#### Issue

When using Generic authentication, the error message **10552 from module CheckLastLogin** is displayed. The user may not be allowed to log in.

#### Cause

The path to the generic database file is missing, incomplete or incorrect. The path must include the filename **generic.dba** at the end of the path.

#### Solution

1. Start CybraryN™ software and go to **File > Setup**.
2. Select the **Security** tab.
3. Click the **Configure Security Validation** button.
4. Make sure the path entered for the Generic database location is correct. This can be a file on the local hard drive or a file that is stored on a network.

For example:

- `\\MyServer\MyFolder\generic.dba`  
GOOD
- `\\MyServer\MyFolder\`  
BAD (This path will cause the 10552 error)
- `c:\tdmenu\generic.dba`  
GOOD
- `c:\tdmenu\`  
BAD (This path will cause the 10552 error)