

CybraryN™ KB Article

Error: 10552 from module GetComputers

Issue

The error message **10552 from module GetComputers** is displayed repeatedly when using CybraryN™ software.

Cause

The CybraryN™ **Patron system file location** or the CybraryN™ **Meter file location** in the CybraryN™ software setup are incorrect or inaccessible.

Solution

1. Start the CybraryN™ software.
2. Click **File > Setup**.
3. Using the browse button, enter valid paths for the CybraryN™ **Patron system file location** and the CybraryN™ **Meter file location**.
4. Make sure these paths are accessible without being required to enter a network password.
5. Click **OK** on the CybraryN™ software setup.
6. Select **File > Exit** from the menu and save the changes.