

## CybraryN™ KB Article

### Error 10575 from module CheckLastLogin

#### Issue

After a patron enters a barcode and clicks **Login**, the error message “The user can no longer read/write to the network or the windows folder. Please check the access rights and the network connections. Error Number: 10575 from module CheckLastLogin.” is displayed.

#### Cause

The user does not have **full control** of the Patron System File Location.

#### Solution

1. Start CybraryN™ software and go to **Setup**.
2. Select the **Files Tab** and note the **Patron System File Location**.
3. Close the CybraryN™ software.
4. Explore to the **Patron System File Location** using Windows Explorer.
5. Give the user **full control** of the Patron System File Location folder.
6. Restart the CybraryN™ software. The error message should no longer appear.