

CybraryN™ KB Article

Error 10575 from Module Copyfast

Issue

After a patron chooses to print their work and presses the print button, the error “Error Number: 10575 from module Copyfast.” is displayed.

Cause

You are receiving a “Path/File Access Error” message. The path from the local hold printer to the network printer is not correct. The local hold printer needs to be re-mapped to the network printer.

Solution

1. Start the CybraryPRiNT™ Client software and go to **Setup**.
2. Select the **Printers Tab**.
3. Click **Configure Printers**.
4. Re-map your local hold printer to the network printer.
5. Save your changes and exit the software.