

## CybraryN™ KB Article

### Error 10576 from Module Copyfast

#### Issue

When attempting to release a print job, the error “Error Number: 10576 from module Copyfast.” is displayed.

#### Cause

You are receiving a “Path Not Found” error. The path from the local hold printer to the network printer is not correct. The local hold printer needs to be re-mapped to the network printer.

#### Solution

1. Start the CybraryPRiNT™ Client software and go to **Setup**.
2. Select the **Printers Tab**.
3. Click **Configure Printers**.
4. Re-map your local hold printer to the network printer.
5. Save your changes and exit the software.