

## CybraryN™ KB Article

### 16 Bit Windows Subsystem Error

#### Issue

When trying to install a CybraryN™ software product on Windows XP, an error is displayed showing a 16 Bit Windows Subsystem error. Installation does not complete.

#### Cause

This issue may occur if one or more of the following files are missing or damaged:

- Config.nt
- Autoexec.nt
- Command.com

#### Solution

Please see the following Microsoft Article for a resolution to this issue:

<http://support.microsoft.com/default.aspx?scid=kb;en-us;324767>