

Error Invalid System Path. Please Check Files Tab

Issue

After configuring the Files Tab in the CybraryN™ software and pressing OK to accept the changes, the message “Invalid System Path. Please check Files Tab” is displayed. The configuration changes that were made prior to the error message may not be saved.

Cause

One or more of the paths entered for the **Print Control Database** or **Hours of Operation location** are incorrect. The paths may be invalid or inaccessible due to Windows policies.

Solution

1. Start CybraryN™ software and go to **File > Setup**.
2. Select the **Files** tab and note the **Print Control Database Location** and **Hours of Operation Location**. If either of these paths are invalid (i.e. the path does not exist on the network or local computer), change it to a valid path.
3. Exit CybraryN™ software.
4. Log in to Windows as the Administrator.
5. Explore to the Print Control Database Location using Windows Explorer.
6. Give the user **full control** of the **Print Control Database Location** folder.
7. Explore to the Hours of Operation Location using Windows Explorer.
8. Give the user **full control** of the **Hours of Operation Location** folder.
9. Log out of the Windows Administrator profile.
10. Restart CybraryN™ software. The error message should no longer appear.