

CybraryN™ KB Article

Windows Permissions & Initial CybraryN™ Software Setup

Below are settings to check when installing each of your CybraryN™ software products:

NOTE: If you are using a Windows XP operating system, you will need to turn off simple file sharing to change security settings. To do this, right click on the **Start** button in Windows and select **Explore**. Select **Tools** from the menu bar and **Folder Options**. Scroll to the last option **Use Simple File Sharing** and make sure this feature is unchecked.

When installing the CybraryN™ software, please check that your restricted Windows accounts have full control to the following files:

- 1) The installation directory of the CybraryN(tm) software. This is C:\TDMENU\ on default.
- 2) The following files in the Windows or WINNT folder: a) curuser.tmp b) cybraryn.fon c) printuser.tmp d) tdmenu.fon
- 3) Any network shares that your CybraryN(tm) software needs to access. In addition to full control, please be sure that there are no Windows password prompts when accessing these locations.

When installing the CybraryNet™ software, please check that your restricted Windows accounts have full control to the following files:

- 1) The installation directory of the CybraryNet(tm) software. This is C:\CybraryNet\ on default.
- 2) The following files in the Windows or WINNT folder:
 - a) cybrarynet.ini
- 3) Any network shares that your CybraryNet(tm) software needs to access, such as your Patron System Files location and Meter Files location. In addition to full control, please be sure that there are no windows password prompts when accessing these locations.

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When installing the CybraryQ™ software, please check that your restricted Windows accounts have full control to the following files:

- 1) The installation directory of the CybraryQ(tm) software. This is C:\CybraryQ\ on default.
- 2) The following files in the Windows or WINNT folder:
 - a) cybraryq.ini
- 3) Any network shares that your CybraryQ(tm) software needs to access, such as your CybraryQ(tm) Database Location. In addition to full control, please be sure that there are no Windows password prompts when accessing these locations.

When installing the CybraryRSVP™ software, please check that your restricted Windows accounts have full control to the following files:

- 1) The installation directory of the CybraryRSVP(tm) software. This is C:\SIGNUP\ on default.
- 2) The following files in the Windows or WINNT folder:
 - a) cybrsvp.ini
 - b) reservationdesk.ini
- 3) Any network shares that your CybraryRSVP(tm) software needs to access, such as your schedule file location. In addition to full control, please be sure that there are no Windows password prompts when accessing these locations.

When installing the CybrarySite™ software, please check that your restricted Windows accounts have full control to the following files:

- 1) The installation directory of the CybrarySite(tm) software. This is C:\ONESITE\ on default.
- 2) The following files in the Windows or WINNT folder: a) cybsite.ini b) oneseite.ini
- 3) Any network shares that your CybrarySite(tm) software needs to access, such as your Meter Files location. In addition to full control, please be sure that there are no Windows password prompts when accessing these locations.

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When installing the CybraryPRiNT™ software, please check that your restricted Windows accounts have full control to the following files:

If you are running CybraryN(tm) and/or CybraryPRiNT(tm) software and Windows XP, you should be sure that the XP feature of simple file sharing is turned off.

1. Right click on your Start button and select **Explore**.
2. Select **Tools > Folder Options**.
3. Select the **View** tab.
4. Scroll to the last option, **Use simple file sharing** and make sure it is unchecked.
5. After you have unchecked this, log off Windows to implement the changes.

Once simple file sharing has been turned off or if you are using another operating system, please check that the following files have full control granted to all Windows user accounts:

- 1) The following files in the Windows or WINNT folder: a) curuser.tmp b) cybraryn.fon c) printuser.tmp d) tdmenu.fon

- 2) The following locations:

For Windows XP:

C:\Windows\system32\spool

C:\Windows\system32\spool\PRI

NTERS C:\TDMENU\

For Windows 2000:

C:\WINNT\system32\spool

C:\WINNT\system32\spool\PRIN

TERS C:\TDMENU\

- 3) All printers, local and network, should grant the user full control to: print manage documents manage printers These settings are found in the Security tab of the printers properties.

- 4) Any network shares that your CybraryPRiNT™ software needs to access, such as your CybraryPRiNT™ Database Location. In addition to full control, please be sure that there are no windows password prompts when accessing these locations.

Below are a list of settings to check for your CybraryPRiNT™ Client software.

1. Select **Start > Settings > Printers**. Add a new local hold printer if you have not already done so. Once you have added this printer, please make sure the settings listed below are selected.
2. Make sure that your local printer is in a **Paused Status**. You can turn this on by

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right clicking on the printer, and selecting **Pause Printer**.

3. Right click on the printer and select **Properties**. Make sure the driver used for the local hold printer is the same as the driver used for your network printer. Also make sure that your driver is supported by your CybraryPRiNT(tm) software. You can check our supported driver list at http://www.cybraryn.com/Solutions/Print_Cost_Recovery.htm. If you do not see your printer listed here, please contact us at 631-724-5000.
4. Select the **Sharing** tab. Make sure the printer is **not** shared.
5. Select the Port tab. Make sure **LPT1 port** is selected.
6. On the Advanced tab, make sure ONLY the following are selected:
 - Always Available
 - Spool print documents so program finishes printing faster
 - Start printing after last page is spooled.
 - Print Spooled Documents first
 - Select **Print Processor**. Make sure WinPrint and RAW are selected.
7. Close the printer properties and printer list.

Open the CybraryPRiNT™ client, open the print client setup.

1. On the **Display** and **Security** tab, make sure **Display Session Information** is checked.
2. On the **Printers** tab, select **Refresh Printers**.
3. Re-enter the **cost per page**.
4. Select **Configure Printers**. Make sure you can browse to your network printer. If you wish to use the release station, then place **R:** in front of the path so the jobs will stop at the release station. Select **Done**.
5. On the **Database** tab, select **Use high speed database**. Make sure the database path appears as follows: `!\\your network location\!C:\TDMENU\`
6. Select **OK**, then **Exit** to save changes.

NOTE: Make sure there is a space between your network path and the second exclamation mark.

Open CybraryN™ software. Select **Setup** and the Printing tab.

1. Make sure **Track printing costs** is selected. This will cause the CybraryPRiNT™ software to charge for printing, and it will automatically start the CybraryPRiNT™ client with the CybraryN™ software.
2. Make sure **Use high speed database** is selected.
3. Select **OK** and exit to save the changes.