

## CybraryN™ KB Article

### Floating clock remains and Login box never reappears

#### Issue

After a patron logs out of CybraryN™ software the floating clock remains on the screen and the login box never reappears.

#### Cause

The **curuser.tmp** file is either corrupted or unable to be modified.

#### Solution

1. Check permissions on the **C:\WINDOWS\Curuser.tmp** file to make sure that they are correct.
2. If you still receive the error after making sure that permissions are correct, delete the **curuser.tmp** file. It will re-create itself automatically.