

CybraryN™ KB Article

CybraryN is not closing all applications after logout on Windows XP PCs

Issue

After a patron logs out, CybraryN™ software does not close all the applications that were running.

Cause

The third party application launches a new application thread, which CybraryN™ software cannot terminate.

Solution

The resolution to this issue is to create a logout command that will run the Windows XP utility taskkill.exe. To create the logout command, please do the following:

1. From your Windows Desktop click **Start > Run**.
2. Type **notepad.exe** and press Enter (This will start the text editor notepad).
3. Type the following on the first line of the file:
taskkill /im application.exe /t /f {where **application.exe** is the name of the program you would like to terminate}
eg. taskkill /im mspaceim.exe /t /f
4. Save this file in your \tdmenu directory with the name **terminate.bat**
5. Now you have to configure CybraryN™ software to run the **terminate.bat** file:
 - Start CybraryN
 - Choose **File > Setup**
 - Click on the **Security** tab
 - For the User Logout Application type the following:
c:\tdmenu\terminate.bat
 - Click **OK**.
 - Exit CybraryN™ software. Now CybraryN will run the **terminate.bat** file upon logout and that will close the necessary applications.