

## CybraryN™ KB Article

### Windows® Security buttons will not remain grayed out

#### Issue

With High Security running as Administrator, **Lock Computer**, **Change Password**, **Task Manager** and **Shut Down** buttons on Windows Security screen are grayed out, but not when logged in as restricted user.

#### Cause

The registry key that is being changed is for the current user. Restricted users do not have permissions to make registry changes.

#### Solution

1. Install version 2003.3.48 or later of CybraryN™ software when logged in as Administrator. (To receive this version of software please contact us at 631-724-5000).
2. In the **Control Panel**, give the restricted user on that machine **Local Administrative rights**.
3. Login to Windows as the restricted user. Start CybraryN™ software.
4. Go into **File > Setup** and click on the **Security** tab. Make sure that there is a check in the **Security on/off** box and there is a bullet next to **High Security**.
5. Then click on the **Advanced Settings** button. Make sure there is no check in box next to **Keep Windows Security Disabled**.
6. Exit CybraryN™ software and save changes.
7. Start CybraryN™ software.
8. Go into **File > Setup**, and click the **Security Tab**.
9. Press the **Advanced Settings** button. Place a check in the box next to **Keep Windows Security Disabled**.
10. Exit CybraryN™ software, while saving changes.
11. Log off windows as the restricted user.

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12. Log back in as Administrator.

13. Go to the **Control Panel** and remove the administrative rights from the restricted user.

The next time you login as a restricted user, Lock Computer, Change Password, Task Manager, and Shut Down buttons on the Windows® Security screen will remain grayed out.