

CybraryN™ KB Article

Configuring WinStart

Issue

Patrons are launching applications from the Windows® desktop before CybraryN™ software starts. The setup file location is not available when CybraryN™ software starts.

Cause

The Windows® Explorer shell loads prior to CybraryN™ software starting. The network path has not yet been established.

Solution

Contact CybraryN™ Software Technical Support for our WinStart Utility. This utility will wait until a network connection has been established before starting CybraryN™ software. After CybraryN™ software is running, Explorer will then load behind CybraryN™ software.

To use the WinStart Utility:

1. Login to the machine as Administrator.
2. Copy the **winstart.exe** file to the installation directory of CybraryN™ software (By default that path is c:\tdmenu\).
3. Double click on the **winstart.exe**
4. Click the button that says **Start CybraryN before Windows**.
5. A message box will appear stating **Startup Change Complete**. Click **OK**.
6. In the **Network Test Path** box, enter the path of the network path to check and then press the **Exit** button.
7. In order for these settings to take effect, log off and then log back onto Windows.

After logging into Windows, CybraryN™ software will wait until the network path is available before it loads. A few seconds later, after CybraryN™ software is running, Windows explorer will load.

CBD KNOWLEDGE BASE

In order to disable WinStart:

1. Login to the machine as Administrator
2. Allow CybraryN™ software to start. After it has finished loading, click on **Start** and **Run**.
3. From the run command enter the path to winstart.exe followed by the letter u.
For example: **c:\tdmenu\winstart.exe u**
This will display the WinStart dialog box.
4. Click the button that says **Restore OS back to defaults**.
5. A message box will appear stating **Startup Change Complete**. Click **OK** and then click **Exit**.
6. In order for these settings to take effect log off and then log back into Windows.